

# Veda Sai Tharun Suthari

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## PROFESSIONAL SUMMARY

Dynamic professional summary with 4+ years of experience in Manual Testing, specialized in Banking and Insurance domains. Proficient in interpreting Software Requirements Specifications to develop comprehensive test scenarios. Skilled in creating, maintaining, and executing test cases using various Black Box Testing methodologies including Smoke Testing, Integration Testing, Regression Testing, and Compatibility Testing. Experienced in UAT and SIT testing with proficiency in backend testing using Smart/400 tool. Proficient in using Test Defect Management Tools, JIRA and HP ALM for defect tracking and test execution. Well-versed in Software Development Life Cycle (SDLC), Software Test Life Cycle (STLC), and Agile methodology. Proven ability to translate functional requirements into effective test cases, and adept at participating in project status meetings to identify and mitigate project risks. Basic knowledge of automation tools such as Selenium.

## EXPERIENCE

### KG INFORMATION SYSTEM SDN BHD (KGISL)

Software Test Engineer | July 2023 – May 2025, Kuala Lumpur, Malaysia

### HATRIX IT SOLUTIONS

Software Test Engineer | October 2020 – Mar 2023, Hyderabad, India

## PROJECTS

### GENERALI MALAYSIA

Software Test Engineer | Manual Testing | July 2023 – May 2025, Kuala Lumpur, Malaysia.

#### Description

In the insurance domain, the seamless management and integration of policy details are critical for providing efficient and accurate services to policyholders. The process involves capturing comprehensive policy details within the OMNI AG system and ensuring a streamlined integration with the Policy Lifecycle Management (POLM) system. This integration enhances operational efficiency, data consistency, and overall customer satisfaction. Travel Insurance, Personal Accident, Home and Health insurance products.

#### Roles & Responsibilities

- Analyze the requirements during the requirements analysis phase of projects.
- Designing and prioritizing the high-level Test Cases.
- Creating detailed test cases based on functional and non-functional requirements.
- Ensure that test cases cover various scenarios, including positive and negative test cases.
- Executing test cases manually to identify defects and ensure the software meets specified requirements.
- Performed backend testing using Smart/400. Performed policy transactions for Travel, Personal Accident, Home, and Health insurance products.
- Performed plan & benefit setup for Group and Individual Health Insurance in the production environment.
- Performed Claims billing and extraction of GH and IH policy in Smart/400 (AS400) system.
- Performed production support duties following the successful launch of the product, ensuring its smooth operation, and addressing any issues promptly to maintain optimal performance.

## SKILLS

**OPERATING SYSTEM** | Windows, Mac

**MOBILE TESTING** | IOS, Android

**DEFECT MANAGEMENT TOOL** | JIRA, HP ALM

**API TESTING** | Postman

**SELENIUM** (basic)

**BACK-END TESTING** | AS400-SMART/400

**DOMAIN** | Banking and Insurance.

## EDUCATION

### BHARATHI DEGEREE COLLEGE

B.com Computers

Warangal

## CERTIFICATION

**Postman API Fundamentals**

**Student Expert** | Postman | 2025

**Certification in Tricentis Tosca Fundamentals – Automating web application testing (AS1)** | Tricentis Academy | 2023

**Certification in Tricentis Tosca Fundamentals – Optimizing test automation with centralized test data (AS2)** | Tricentis Academy | 2023

**Tricentis qTest Fundamentals – Managing and executing test projects** | Tricentis Academy | 2023

- Record and document test results and report any issues to the development team.
- Send the Status Report (Daily, weekly etc.) to the coordinator.
- Defect Reporting and Tracking using JIRA tool.
- Logged, categorized, and prioritized defects in JIRA based on severity and impact, ensuring alignment with project timelines.
- Participated in bug triage meetings using JIRA data to discuss issue status, reproduction steps, and resolution timelines.
- Clearly communicate defects to the development team, providing necessary details for resolution.
- Collaborate with end-users during UAT to ensure that the software meets business requirements.
- Retesting the cases where defects have been raised.

## UCO BANK

Software Test Engineer | Manual Testing | Sep 2021- Mar 2023, India.

### Description

This project is designed to automate all day-to-day banking operations. This project contains various modules like Admin, Banker, and Customer module etc. The retail user can check his account balance, request for cheque book, demand drafts, banker's cheque, stop cheque payment, issue standing instructions, request for bank statement, etc. The user can also transfer funds to other accounts at the same branch, transfer funds to any of the accounts of the specified bank, card to card fund transfer. The user can request a particular service, track it and customize the appearance, preferred date format, preferred amount format. The user can pay bills through his internet banking account etc.

### Roles & Responsibilities

- Designing and prioritizing the high-level Test Cases.
- Prepared, Review and Executed Test Cases as per System Requirements.
- Actively involved in performing the Test Execution.
- Understand the application by attending the knowledge Transfers from the Onsite Team.
- Created, assigned, and tracked bugs in JIRA, ensuring timely resolution and clear communication with developers.
- Regularly updated ticket statuses, added comments, and attached relevant test evidence (screenshots) to support defect triaging.
- Reviewed and verified developer fixes through JIRA by retesting and closing tickets only after confirming resolution criteria were met.
- Involved in team meetings in regular intervals of time to monitor the quality of application.
- Retesting the cases where defect has been raised.
- Send the Status Report (Daily, weekly etc.) to the coordinator.
- Communication by means of Chat/Emails etc. with the client (If required).
- Consolidating the Defect Status report and sending it to Test Lead.

## INTERESTS

Photography | Drawing |  
Listening to Music.

## PERSONAL DETAILS

**DOB** | 20-Jan-1997

**Marital status** | Married

**Languages Known** | English,  
Hindi & Telugu

**Nationality** | Indian

**Current Address** | Malaysia

## **CITI CORP FINANCE**

Software Test Engineer | Manual Testing | Oct 2020- Aug 2021, India.

### **Description**

Shareholder and Financial Advisor services include Portfolio Management, Transactions and User Management related services. Public user functionality includes the Login pages validation, Forgot User ID, Forgot Password, newly registration scenarios and Main website navigation scenarios. Portfolio modules consist of changing address for individual account, Start/Modify/Cancel systematic withdrawal & investments services, adding/deleting the banks information to the account and Payout/reinvest Capital Gains/Dividends Distributions. Public User can be able to view the Fund related information, download the Fund Fact sheets and can view the online material.

### **Roles & Responsibilities**

- Understand the application thoroughly with help of SRS document.
- Perform Functional testing, Integration testing, Regression testing.
- Preparing and documenting the test cases.
- Reviewed test cases and updated the review comments.
- Coordinating with Team Lead and Development Team for Bug Fixing.
- Involved in Analyzing Test Results, Reporting and Tracking Defects using JIRA.
- Participated in Retrospect meetings.
- Communication by means of Chat/Emails etc. with the client (If required).
- Used JIRA for end-to-end defect tracking.
- Consolidating the Defect Status report and sending it to Test Lead.
- Retesting the cases where defect has been raised.